

# The Business Problem Solver

## For PB businesses, from the Garnet Block Captain Program

Find this document online at [www.pbtowncouncil.org/bps/](http://www.pbtowncouncil.org/bps/)

**Crime in Progress** or life-threatening circumstance:  
Dial 911

**Police Non-Emergency Line:** (619) 531-2000.  
Ask the dispatcher for a tracking number and record the date and time of your call for possible follow-up. **Tip:** Press \* key to bypass recorded messages. **Why call? Every call...** creates a statistic that helps the City with hiring needs.

**Report unresolved chronic problems**  
including illegally parked RVs and oversize vehicles to  
Community Relations Officer (CRO) Ariel Del Toro:  
[ADelToro@pd.sandiego.gov](mailto:ADelToro@pd.sandiego.gov) or (858) 552-1631.

**Sidewalk Cleaning:** No permit is required, but you must prevent water from entering the storm drain by reclaiming it, drying it with a mop or directing the flow to a landscaped area. Please follow the regulations in [this document](#) or hire a professional with proper knowledge and equipment.

**Overflowing Trash Cans** in the business district:  
For round trash cans call Discover PB, (858) 273-3303.  
Square trash cans belong to the City, report using *Get It Done*.

**Bus Stop Needs Cleaning:** Call SD Metropolitan Transit Service (MTS) at (619) 557-4555.

### Get It Done San Diego

Many problems can be reported to the City through *Get It Done*. This service is available on the [City's website](#) or as an app for your mobile device (search "Get It Done San Diego" in the App Store). Using the app is most convenient for submitting photos. Public Works Dispatch can also be reached at (619) 527-7500.

**District 2 Council Office:** PB is part of San Diego's District 2 and our Councilmember is Jennifer Campbell: [jennifercampbell@sandiego.gov](mailto:jennifercampbell@sandiego.gov) or (619) 236-6622. This office is an appropriate resource when other efforts to address a problem have not worked.

**Trespassing, Encampment** or other criminal activity on your property: Call police non-emergency line. File a *Letter of Agency (LOA)* with SDPD, which allows them to enforce laws on private property. More information and a printable form are [here](#).

**Code Violations:** Report unpermitted construction, illegal signs, unstable structures and dangerous conditions [at this website](#) or by calling (619) 236-5500.

**Graffiti on your property or other property:** Report via *Get It Done*, which generates documentation in the Graffiti Tracker Database. If you remove the graffiti, note that in your report.

**Scooter Issue:** Report the problem on *Get it Done*, which creates documentation and cumulative statistics for the City to act on. Scoot Scoop is a private scooter removal service, (858) 262-1912.

**Report Party Houses** to SDPD via Coastal Community Relations Officer: 858-552-1631 or [SDPDNorthern@pd.sandiego.gov](mailto:SDPDNorthern@pd.sandiego.gov). Airbnb also provides a party house hotline: 855-635-7754.

**Need an artist** to add a splash of color, drama or creativity to your business space? [Check out the muralists](#) who have contributed their talents to Pacific Beach!

### Informational Resources

- Join the email list at [www.SavePB.org](http://www.SavePB.org)
- [Subscribe to the PB Town Council newsletter](#)
- [Subscribe to District 2 email updates](#)
- [Join the beautifulPB mailing list](#)

### Garnet Block Captain Program Contacts

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